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Incident follow up with Major Event Reports

The technical infrastructure operators in the CCC edit what is known as "Major Event Reports" for events that result in downtime of accelerators, physics or other important installations. Each event will be analyzed by all involved parties, the TI operators, equipment groups concerned affected users such as the cryogenics, accelerators or experiments. The event is treated in the Technical Infrastructure Operations Committee, TIOC. Conclusions are drawn and actions are decided. The major event reports are also used to provide statistics on beam down time giving per event not only the duration but also an indication on what the problem was, what group was concerned and what type of fault it was. Major Event Reports were put in place in 2002 and has been in constant use ever since, providing a thorough history on major incidents ever since. This talk will describe the process, the tools and give some examples of incidents and improvements made as a result of the major event reporting.

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